

For Faster Curbside Pickup Service

WHEN YOU LEAVE YOUR HOUSE

INSTACART APP USERS

Click the “On my way” button in your app.

TIP: Turning on app location permissions will help us know when you arrive at the store and reduce wait times.

SHOP.HEINENS.COM USERS

You will receive a text message when your order is ready. Use the link in the text to let us know when you're on your way.

TIP: Add your mobile number to your shop.heinens.com account to receive text notifications.

WHEN YOU ARRIVE AT THE STORE

Park in the Customer Curbside Pickup Parking Spot. Click the “I'm at the store” button and we'll bring out your grocery order

Heinen's Bay Village
Curbside Pickup Phone:
216-389-2283

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heinen's®

