

# For Faster Curbside Pickup Service

## WHEN YOU LEAVE YOUR HOUSE

### INSTACART APP USERS

Click the “On my way” button in your app.

**TIP:** Turning on app location permissions will help us know when you arrive at the store and reduce wait times.

### SHOP.HEINENS.COM USERS

You will receive a text message when your order is ready. Use the link in the text to let us know when you're on your way.

**TIP:** Add your mobile number to your shop.heinens.com account to receive text notifications.

## WHEN YOU ARRIVE AT THE STORE

Click the “I'm at the store” button and pull into the **Southside Customer Parcel Pickup Lane** and we'll bring out your grocery order.

**Heinen's Middleburg Heights**  
Curbside Pickup Phone:  
**216-389-5357**

heinen's®

