

For Faster Curbside Pickup Service

WHEN YOU LEAVE YOUR HOUSE

INSTACART APP USERS

Click the “On my way” button in your app.

TIP: Turning on app location permissions will help us know when you arrive at the store and reduce wait times.

SHOP.HEINENS.COM USERS

You will receive a text message when your order is ready. Use the link in the text to let us know when you're on your way.

TIP: Add your mobile number to your shop.heinens.com account to receive text notifications.

WHEN YOU ARRIVE AT THE STORE

Click the “I'm at the store” button and pull into a **Customer Parcel Pickup Lane** and we'll bring out your grocery order

Heinen's Shaker Heights
Curbside Pickup Phone:
216-990-3901

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heinen's®

